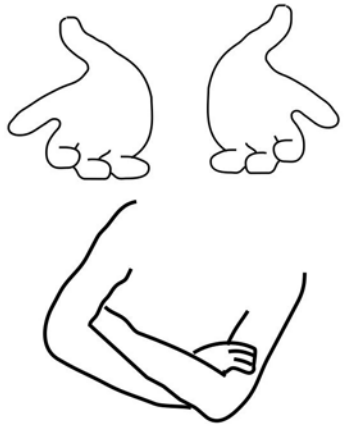
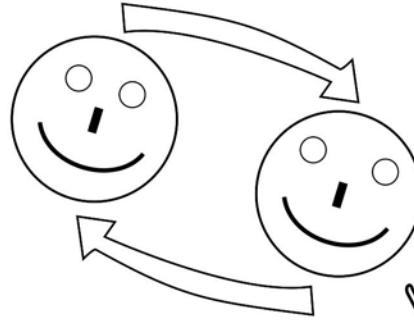


Communication skills

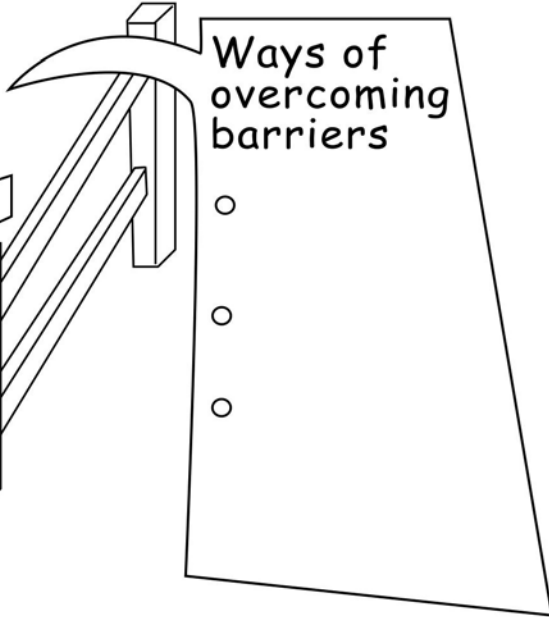


rapport

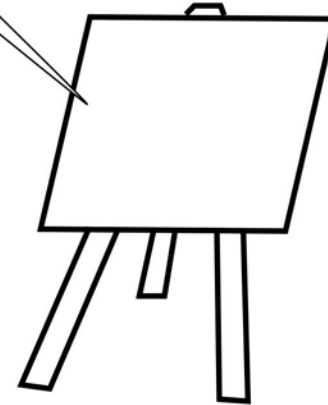


... rituals ... facts ... ideas ... feelings ... beliefs ...

Effective communication



I would like to improve ...



- _____
- _____
- _____

Qs

- _____
- _____
- _____